

Program Manager's Report

May 2, 2011



CONSTRUCTION STATUS

Project 2, Spears Road Regional Pump Station

- Both contractors worked on final punch list items.

Project 5D, Louetta Regional Water Plant

- Contractor is working through startup issues concerning the facility's control system and two of the booster pumps.

Projects 6B-3, 7C-4 Contract I and 10B

- Project finalization ongoing.

SURFACE WATER CONVERSION

- There was a significant improvement in the volume of surface water used in March which continued through April.
- During the reporting period Spears Road Regional Pump Station delivered at least 31 MGD as compared to the 28 MGD during March.
- Alternate water, i.e. surface water, etc., usage during March was approximately 37.8% as compared to the 36% target.

SURFACE WATER CONVERSION

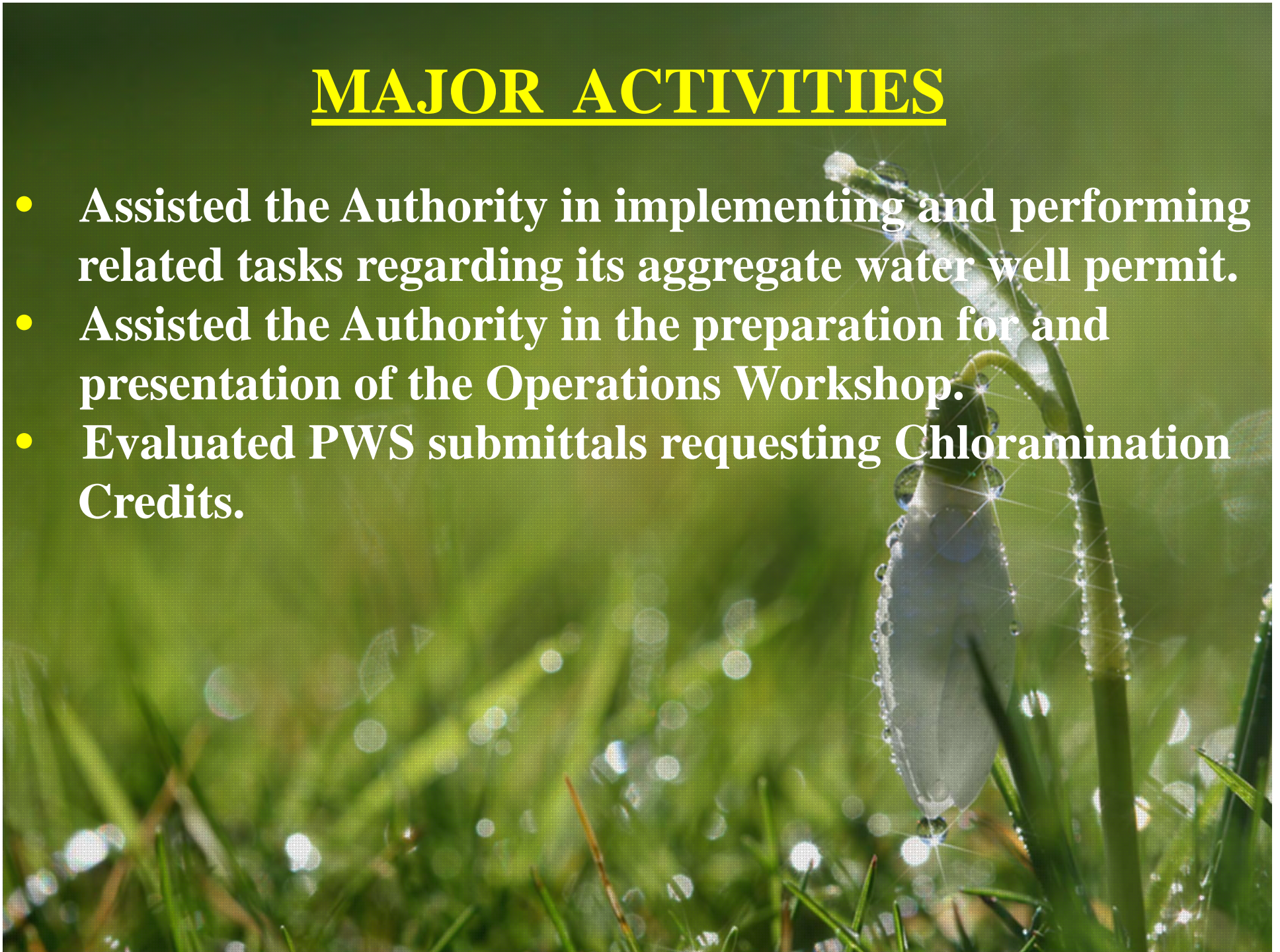
- Based on information currently available for the period September 2010 through March 2011
 - Approximately 32.1% of the reported water use was alternate water, i.e. surface water, etc. as compared to the 33.8% target.
 - Approximately 280 million gallons behind in the use of alternate water (down from 322 million gallons reported last month).
- The Authority's specialty consultant worked on two (2) assignments.

MAJOR ACTIVITIES

- Continued oversight of engineering efforts.
- Provided construction administration services and project representative services on remaining projects as required.
- Provided oversight of Severn Trent Environmental Services (“STES”) and its contract to operate the Authority’s system.
- Monitored, tabulated and analyzed water used by PWSs covered by the Authority’s aggregate water well permit and where necessary, in consort with STES and respective PWS operators took appropriate actions.

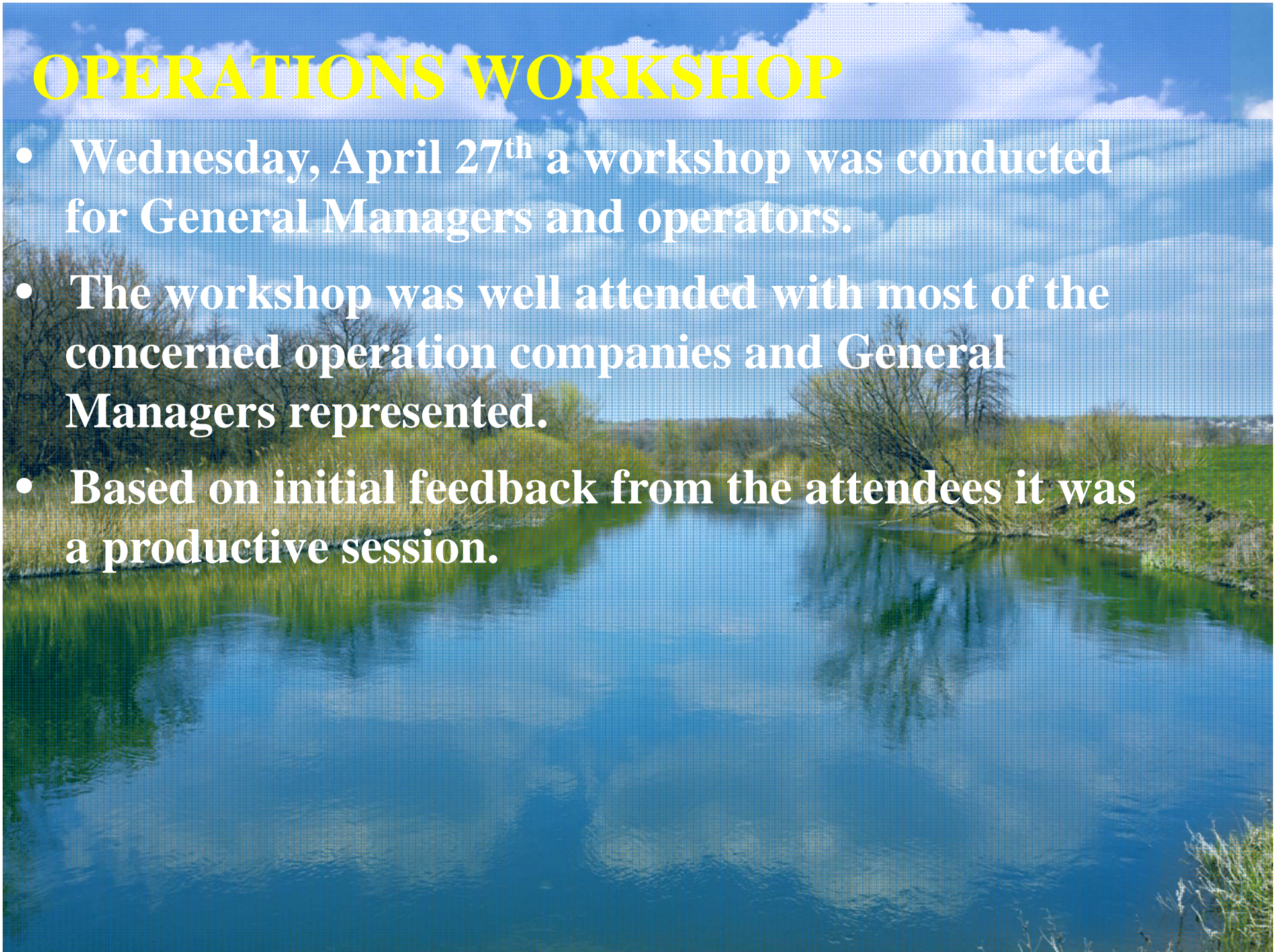
MAJOR ACTIVITIES

- Assisted the Authority in implementing and performing related tasks regarding its aggregate water well permit.
- Assisted the Authority in the preparation for and presentation of the Operations Workshop.
- Evaluated PWS submittals requesting Chloramination Credits.



OPERATIONS WORKSHOP

- Wednesday, April 27th a workshop was conducted for General Managers and operators.
- The workshop was well attended with most of the concerned operation companies and General Managers represented.
- Based on initial feedback from the attendees it was a productive session.

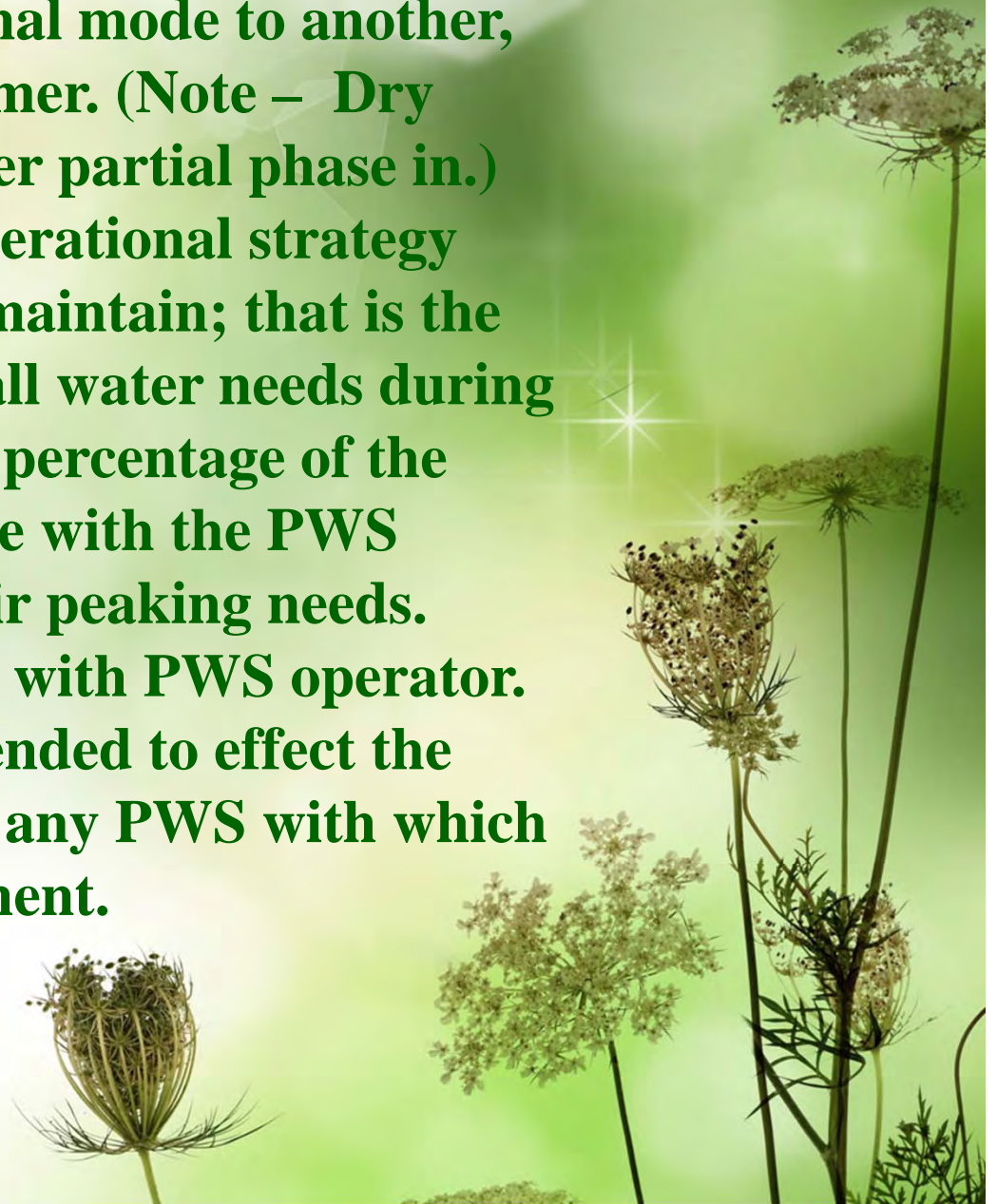


OPERATIONS WORKSHOP

- A variety of topics were discussed some of which were:
 - Status of the conversion to surface water
 - Moderating Protocol
 - Conversion in PWSs with multiple water plants
 - Communications
 - Reporting requirements
 - Visits to the Northeast Water Purification Plant

MODERATING PROTOCOL

- **Changing from one operational mode to another, i.e. low use to high use, summer. (Note – Dry weather has resulted in earlier partial phase in.)**
- **Change is consistent with operational strategy Authority has stated it will maintain; that is the Authority will meet almost all water needs during low use periods and a lesser percentage of the amount used during high use with the PWS providing water to meet their peaking needs.**
- **Changes will be coordinated with PWS operator.**
- **Moderation in use is not intended to effect the Authority's commitment to any PWS with which it has a water supply agreement.**



VISITS TO THE NORTHEAST WPP

- **Initially limited to PWS directors, engineers, attorneys and operators.**
- **Appointments to be scheduled through the Authority, attn: Lisa Sagstetter, 281-440-3924, lisa@nhcrwa.com .**
- **Tours will begin July 15 and will be conducted on 1st and 3rd Fridays of each month.**
- **Maximum of five (5) people per tour.**
- **Tours begin at 9:00 a.m., will last approximately 45 minutes to 1 hour and will be limited to certain portions of the facility.**
- **For security reasons, no cameras or recording devices will be allowed inside the plant.**

